

UCSF Center for Geriatric Care
3575 Geary Boulevard, First Floor
San Francisco, CA 94118
tel: (415) 353-4900
fax: (415) 353-8101
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www.ucsfhealth.org
University of California
San Francisco

July 15, 2013

Dear Lakeside patients,

Below is important information regarding our practice. Effective July 24, 2013 Lakeside Senior Medical Center is moving to the Institute on Aging Campus located at 3575 Geary Boulevard.

Please take this opportunity to update your records.

New Practice Name:	<u>UCSF Center for Geriatric Care</u>
New Practice Location:	3575 Geary Boulevard, First Floor San Francisco, CA 94118
Main Phone Number:	(415) 353-4900
New Fax Number:	(415) 353-8101
Practice Hours:	Monday – Friday 8:30am-5:00pm

Our office will be closed on 7/19/2013 – 7/23/2013. We will have limited phone service during this transition so please anticipate delays. This letter outlines what services are available during our clinic closure.

7/19/2013 - 7/23/2013 Clinic is closed. We will be answering phone calls and My Chart messages remotely. If you have prescription or appointment questions or need to speak to the advice nurse, please call our clinic. Please note, if you need prescription refills by July 24th, please submit those requests by July 17th even if this means you are requesting your refill early this month.

Frequently Asked Questions

- 1. Who do I call if I have questions about my prescription or need to change an appointment?** We will be answering phone calls and My Chart messages remotely. If you have prescription or appointment questions or need to speak to the advice nurse, please call our clinic.
- 2. What if I need to see a doctor?** Consider UCSF Screening and Acute/Urgent Care for immediate treatment of non-emergency conditions on weekends or after our business hours. UCSF urgent care centers operate on a same-day, walk-in appointment basis, for patients with urgent, non-life threatening medical problems that need same-day evaluation.
UCSF Screening and Acute Care: 400 Parnassus Avenue (415) 353-2602
Monday-Friday 8am to 8pm; Saturdays & most Holidays 8am to 4pm

3. **Where do I park?** Free and metered two hour parking is available on Jordan, Palm and Arguello. Limited, free, all day parking is available on streets bordering the Angelo J. Rossi Playground (Anza, Arguello & Edward). Please allow at least 15-30 extra minutes to secure parking prior to your scheduled appointment times.
4. **Does the UCSF Shuttle stop at 3575 Geary Street?** No, the shuttle does not stop in front of the practice. The UCSF Purple Shuttle picks up at Parnassus and Mt Zion and stops at 3360 Geary Street, which is approximately 3 blocks away from our practice at the Institute on Aging.
5. **What buses can I take?** Bus Routes within ¼ mile:
2 Clement, 38 Geary, 38 L, 38 BX, 33 Stanyan, Golden Gate Transit 92
We are committed to providing you the highest quality and service.
Please do not hesitate to contact us at (415) 353-4900 for any questions or concerns.

Sincerely,

UCSF Center for Geriatric Care

