## **Endocrine Surgery Contact Information**

**MyChart** is the most effective and efficient way to contact members of your medical team! To get help signing up for MyChart, call **415-514-6000** or go to ucsfmychart.org.

Main Line	
(8 AM -5 PM)	

415-353-7687 415-353-7781(F)

Scheduling, changing or canceling an appointment.

# Urgent questions or to speak to a nurse

415-353-9215

Call this number if you have a medical question or concern.

## **After hours urgent questions** 5 PM – 8 AM, weekends &

5 PM - 8 AM, weekends & holidays.

415-353-7687 (Option#3)

The answering service will take your call, and, if necessary, page a care provider who will call you back.

#### Non-urgent questions – MyChart

#### ucsfmychart.org

Use MyChart to communicate with your care team, view test results, get medication refills, and more...

### Endocrine Surgery Care Team

We use a multi-disciplinary approach to provide you with the best care possible. In addition to being seen by your attending physician, you will be seen by several other members of the care team.

## Physicians and Advance Practice Providers

Physicians, Physician Assistants (PAs), and Nurse Practitioners (NPs) are responsible for your overall treatment plan and care.

Julie Ann Sosa, MD Quan Duh, MD Sanziana Roman, MD Wen Shen, MD Jessica Gosnell, MD

#### **Advanced Practice Providers**

Marina Ortega, PA Eugenia Gil, NP

#### **Practice Coordinators**

Practice Coordinators answer phones, schedule appointments, work with your insurance company, and assist with other non-clinical needs.

415-353-7687 (Choose the Option below for your Provider)

Option #3 Drs. Sosa, Roman and Gosnell Option #4 Drs. Duh and Shen

#### Registered Nurses (RNs)

Registered nurses can help you with symptom management and can answer many of your medical questions.

415-353-9215 Julie Jones, RN

## Other Important Numbers

#### Main UCSF Operator - 415-476-1000

Connects you to staff members, departments, as well as to patients staying in the hospital.

#### Concerns About Your Care?

Administrative Director – Liz Alapati oversees day-to-day operations of the Practice and can help you manage concerns about your care. Or you can contact Patient Relations at **415.353.1936** 

#### Social Work -

You can reach our Practice Social Worker, Erin Schwartz, LCSW, by asking a member of the care for a referral or by calling the main Social Work number 415-353-4762

#### Patient & Family Cancer Support Center – 415-885-3693

This is the hub of information, support, and resources, including a calendar of cancer-related events and workshops. For more information, go to <u>cancerucsf.edu/csc</u>.