如何接收來自 UCSF Health的短信

您可以通過兩種方式選擇接收UCSF Health的短信。最簡單的方式是發送"START"到48432以 選擇開始或繼續接收UCSF Health的短信。

您也可以通過MyChart選擇接收短信。按照以下簡單的步驟操作即可開始。

1. 從MyChart菜單中,選擇賬戶設置 > 通信偏好。

Your Menu 😽		UCSF Cancer Support Services
Q Search the menu		· · · · · · · · · · · · · · · · · · ·
Search Medical Library		Account Settings
Research Studies		
Education		Personal Information
🔅 Learning Library		
📝 Clinic Locations		
Q MyChart Help Center	Ĺ	 Security Settings
📅 Affiliate Directory		•
😨 Benioff Children's Hospital Oakland Resources	>	🕉 Personalize
UCSF Cancer Support Services		•
Account Settings		☆ Change Your Shortcuts
Personal Information		8
Security Settings		Linked Apps and Devices
V Personalize		
Change Your Shortcuts		
Linked Apps and Devices		Communication Preferences
Communication Preferences		A
Back to the Home Page		Back to the Home Page

2. 在**短信**部分下點擊**訂閱**按鈕。

Contact Information	Appointments 🗸
Email Easthacta a mac a mail sam	Email, Text message, Push notification, Mail
Mobile phone	Messages
415-555-5555	Email, Text message, Push notification
Review contact information	Health
Settings	Email, Push notification
Email 30 of 37 notifications turned on	Billing
2 Text message	Email, Text message, Push notification
14 of 38 notifications turned on	Questionnaires
You will not receive text messages	Push notification
including the text message notifications you've enabled	Assume Management
on this page.	Email, Text message, Push notification
Push notification	
32 of 33 notifications turned on	Telehealth
Phone Of Logifications turned on	
	Το Πο

更多→



3. 查看管理短信訂閱部分並同意條款和條件。

Manage Tex	tt Subscriptions / 0
	Mobile number 415-555-5555
	Message subscription
	Choose which text messages you would like to receive:
	Account, patient, and visit updates Messages will be sent from 48432
	Text messages related to your relationship with UCSF Health, including updates related to your visits, UCSF MyChart account, one-time passcode, billing notifications, prescription reminders, and care management will be sent to phone number above. Message and data rates may apply. Message frequency may vary. For help text HELP and text STOP to opt out of notifications from a specific short code. Please review terms and conditions and privacy policy below.
	Return to communication preferences

4. 確保短信開關已開啓。

如何在MyChart中更新/驗證通信偏好。

- 1. 從MyChart菜單中,選擇賬戶設置>通信偏好。
- 2. 在**常規設置部分**,驗證來自UCSF Health的通知已為您偏好的聯繫方法開啓。(電子郵件、短信、電話或郵寄)
- 3. 要查看通過特定聯繫方法發送的通知,請展開詳情部分下的通信類型。

例如:預約、消息、健康和賬單是各自獨立的通信類型。您可以在每個分組通信類型中選 擇您偏好的聯繫方法。

Contact Information Email	Appointments Email, Text message, Push notification, Mail	^
firstlastname@email.com Mobile.phone 415-555-5555 Brainer.context information	Alerts and notifications about upcoming or past appointments.	D
Settings	Text message 2 of 10 notifications turned on	D
Email 30 of 37 notifications turned on	Push notification 5 of 5 notifications turned on	D
Text message 14 of 38 notifications turned on	CO & Phone Of notifications turned on	
Push notification 32 of 33 notifications turned on	✓ Mail → Mail ↓ of tratifications turned on	8
Search Phone 0 of 1 notifications turned on	Advanced settings A	
Mail 1 of 3 notifications cannot be turned off	After Visit Summary	
Update my preferences for communications I receive about others	Email C	8
To update how you receive communications about a specific person, switch to their record.	🕲 Text message	

4. 在展開的通信類型中,選擇**高級設置**以查看和更新每個部分中接收特定通知的方式。

Communication Preferences			
General	Details		
Contact Information Email firstlastname@email.com Mobile phone 415-555-5555 Review contact information	Appointments * Email, Text message, Push notification, Mail * Alerts and notifications about upcoming or past appointments. * Email * 8 of 9 notifications turned on *		
Settings Email Image: Setting and the set of the	Part message 2 of 10 notifications turned on Push notifications Image: Constraint of the second sec		
Part Text message 14 of 38 notifications turned on	Phone Ord I notifications turned on		
Push notification 32 of 33 notifications turned on	Image: Construction of the co		
Phone 0 of 1 notifications turned on	Advanced settings V		
Mail 1 of 3 notifications cannot be turned off	Messages		
Update my preferences for communications I receive about others To update how you receive communications about a specific person, switch to their record.	Health		

例如:在展開的預約通信類型中,您可以選擇通過電子郵件、短信或兩者接收就診後總結。 您還可以選擇通過電子郵件、短信、電話或三者接收預約確認。如果您只希望通過一種聯 繫方法接收某種通信,請確保您的偏好方法是唯一開啓的。

	Revie	w contact information		
Settings				
	\bowtie	Email 30 of 37 notifications turned on		
	Q	Text message 14 of 38 notifications turned on		
		Push notification 32 of 33 notifications turned on		
	S	Phone 0 of 1 notifications turned on		
	ഫ്	Mail 1 of 3 notifications cannot be turned off		
		Update my preferences for communications I receive about others		
	To upda	ate how you receive communications about a specific person, switch to their record.		
Yo	u are su	bscribed to receive text messages. Manage your subscription	YZ. W	
	Save c	hanges	14	2

5. 完成偏好設置後,選擇保存更改。

更多→



如果我不再想接收來自UCSF Health的短信怎麽辦?

要退出接收來自UCSF Health的定期自動消息,隨時發送"STOP"到48432,或在您的 MyChart賬戶的通信偏好中管理退出狀態。

請注意,發送STOP將停止接收來自UCSF Health的所有短信。如果您希望繼續接收某些類 型的短信,請在MyChart中更新您的通信偏好。

從MyChart菜單中,選擇賬戶設置 > 通信偏好。選擇管理短信訂閱。

Manage Text	Manage Text Subscriptions			
	Mobile number Edit			
	Message subscription Choose which text messages you would like to receive: Account, patient, and visit updates Messages will be sent from 48432			
	Text messages related to your relationship with UCSF Health, including updates related to your visits, UCSF MyChart account, one-time passcode, billing notifications, prescription reminders, and care management will be sent to phone number above. Message and data rates may apply. Message frequency may vary. For help text HELP and text STOP to opt out of notifications from a specific short code. Please review terms and conditions and privacy policy below. SMS Terms and Conditions 🕜 Privacy Policy 🖸 Return to communication preferences			

在消息短信訂閱頁面,關閉開關。

需要幫助?

您可以致電UCSF MyChart客戶服務,電話:(415) 514-6000, 全天24小時,每周7天。



想瞭解更多信息?

如需瞭解更多關于UCSF Health短信的信息、我們的條款和條件等,請訪問 ucsfhealth.org/sms-terms.

